

10 November 2016

Distinguished Governors,

The International Fund for Agricultural Development (IFAD) is working to leverage modern technologies to improve the quality of our services to our partners. Central to this effort is the launch, in December 2016 of the IFAD Client Portal (ICP), an interactive platform which will allow IFAD partners to securely conduct business electronically with the Fund.


The ICP enables a new and easier way of working with IFAD. It confirms our dedication to increase institutional efficiency and manage financial and operational matters transparently by offering innovative solutions to our partners, in line with our Tenth Replenishment commitments. It positions the Fund as a leader among comparable International Financial Institutions with regards to ease of doing business with clients.

The portal will act as a front end for business-to-business transactions and will provide our clients enhanced services, reduced cycle times, better visibility and greater access to data. It will shorten the disbursement cycle of funds and improve the management of loan and grant processes. Clients will be able to securely submit Withdrawal Applications directly through the portal and obtain internal approvals from the concerned ministries electronically, without transmitting hard copies to IFAD. In addition, through the ICP, clients will have access to real-time financing information as and when required on country portfolios and operational and financial information relating to projects.

The portal will be implemented with an initial group of clients, and the deployment will be progressively extended gradually to other clients. Until such time as the ICP is activated in a member state, the current withdrawal application submission process will continue to be used for projects. You will be contacted in due course ahead of ICP activation in your country.

IFAD is proud to offer this portal which will be continuously enhanced to strengthen the quality of our interactions with partners, thereby increasing our effectiveness and efficiency, and contributing to greater impact on the lives of poor rural people.

I thank you in advance for supporting the ICP and the Fund's efforts to improve service delivery.

A handwritten signature in black ink, appearing to read "Miklo Kashiwagi".

Miklo Kashiwagi  
Associate Vice President  
Chief Financial Officer and Chief Controller, a.i.

Governors of IFAD Member States  
and their recipients of copies for information