



Corporate Services Department (CSD) IFAD's Corporate Induction Seminar

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Corporate Services Department (CSD)

The Corporate Services Department, supports IFAD worldwide in delivering on its programme of work and mandate, consolidating achievements, building a common IFAD identity and focusing on the challenges of decentralization

Corporate
Client focus

Services
streamlining

Department
decentralization

CSD Responsibilities

Administrative Services Division (ADM)

Manages IFAD's infrastructure, facilities and administrative services to support IFAD's operations at HQ and in the field, ensuring the safety, security and wellbeing of staff and protecting IFAD premises and property



Travel &
Visa

Ensuring high quality
services for IFAD
travellers



Security

Ensures the safety and security
of IFAD staff,
assets and property



Privileges &
Immunities

Management of P&I
granted to staff members



Procurement
& Insurance

Obtains the goods
and services



Facilities

Safe and secure management
and maintenance of IFAD
premises

CSD Responsibilities

Field Support Unit (FSU)

Provides support to IFAD country offices. Strengthens administrative, human resources and information technology matters related to all IFAD's field activities, including global field security management



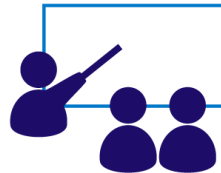
Administration

Delivery of services to all IFAD's field activities



Field Security

Provides policy guidance, security briefings, and coordination with UNDSS



Staffing & Career Development

Supporting career development of ICO staff

CSD Responsibilities

Human Resources Division (HRD)

Develops and applies HR policies and practices: attracts, selects and retains talented staff; effectively administers staff entitlements and benefits; develops staff; fosters and maintains a culture which embraces diversity and respect



Recruitment

Recruiting candidates with the highest levels of competence, technical ability and integrity



Staff Development

Support career growth, professional development and rotation of staff



Staff Welfare

A valuable resource in helping IFAD employees for health and welfare services

CSD Responsibilities

Information and Communications Technology Division (ICT)

Provides IT solutions and services to support IFAD's operations, ensuring that IFAD makes the most effective use of IT



Support to Country Offices

Solid foundation for an “IT Revolution” at country level



Solutions Development

Applies developments activities to address new and emerging business requirements



Technical Support Team

Ensures that technical issues are addressed quickly and effective



Infrastructure Team

Provides, manages and integrates the technical ICT infrastructure

Thank you

Going global 2015 and beyond...

Administrative Services Division (ADM)

Field Support Unit (FSU)

Human Resources Division (HRD)

Information and Communications Technology Division (ICT)



Investing in rural people